



*Fire & Building  
Products*

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November 3, 2003

To Our Valued Customers:

During the past year, Tyco Fire Products has consolidated many of its product lines in an effort to reduce our costs and to pass the savings to our customers. However, Tyco is experiencing the same challenges that the industry is now facing. The rising costs of labor, freight, insurance, and other expenses have impacted our business.

As a result, Tyco Fire Products will increase its prices by an average 5% across its product lines. The increase will not be applicable to our BlazeMaster® CPVC and Central Grooved offerings, but all other products (under the Central, Gem, and Star brands) will be subject to the increase.

The increase will be effective for orders placed on and after Monday, February 2, 2004. Orders placed prior to February 2, for immediate delivery will be processed at the existing price schedules.

Please be assured that Tyco Fire Products is doing everything possible to hold its costs of production and distribution. We thank you for your continued support, and we look forward to being of service to you.

Sincerely,

*Thomas N. Prymak*

Thomas N. Prymak  
Vice President of Marketing