April 27, 2004

To Our Valued Customers:

The increasing cost of raw materials in the metals market has been the topic of publications and conversation within the construction industry for several months. Tyco Fire Products has experienced a continued upward spiral of costs from our suppliers, and, as a result, we are forced to revise pricing for our grooved product line.

Effective June 1, Tyco’s published list prices for our Grooved Product Line will be increased by 12%. This increase will be effective for orders placed on or after June 1.

Tyco’s grooved product offering can be found in Section 18 of our List Price Book. The pricing will be updated on our website and will be available at www.tyco-fire.com on May 10. CD-ROM versions of the Price Book will follow the website posting of the revisions, and will be available shortly after the website has been changed.

Should you have any questions or comments, please do not hesitate to contact us. We appreciate the opportunity to be of service to you and thank you in advance for your continued patronage.

Sincerely,

Thomas N. Prymak

Thomas N. Prymak
Vice President of Marketing